

MCC Restaurant Survey

This survey is being conducted to find out what YOU, as an owner, resident or fitness/tennis club member at MCC, think about certain aspects of MCC's Restaurant services (Dine-In, Home Delivery/Takeout, and the City Cafe). The results will be shared with the MCC Board and published in an upcoming MCC Owner's Newsletter.

To keep this initial survey short, we are not asking about the special events and catering services the Restaurant has offered in the past. If we get sufficient response to this initial survey, we intend to conduct another one to get at aspects we chose not to include this time in the interest of keeping it short.

Your responses will be completely anonymous, unless you decide to provide your unit number in the last question. If you do, that information will be kept confidential to all but the two of us.

MCC Owners Group

* Required

Your Use
of
Restaurant
Services

We'd like a rough idea how much you've used Restaurant services in the past to help us interpret your responses to other questions in the survey.

1. How often have you used these Restaurant services in an average MONTH? *

Mark only one oval per row.

	0 Times	1-5 Times	6-10 Times	10+ Times
Dine-In	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Home Delivery (Before COVID)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Home Delivery (During COVID)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
City Cafe	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

2. Assuming the Restaurant resumes its full range of services after COVID, how often * would you EXPECT to use these Restaurant services in an average MONTH?

Mark only one oval per row.

	0 Times	1-5 Times	6-10 Times	10+ Times
Dine-In (Mon-Fri Dinner)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Home Delivery (Mon-Fri Dinner)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
City Cafe (7 days, Breakfast/Lunch)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Quality and Price

3. Thinking back to before COVID and with Home Delivery during COVID, how would * you rate the quality of the food and drinks in comparison with similar restaurants in the area?

Mark only one oval per row.

	Well Below Average	Below Average	Average	Above Average	Well Above Average	Don't Know
Dine-In	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Home Delivery	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
City Cafe	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

4. How would you rate the Restaurant's prices before and during COVID (after the price increase) compared to comparable food and drinks available in the area? *

Mark only one oval per row.

	Much Lower	Somewhat Lower	Comparable	Somewhat Higher	Much Higher	Don't Know
Dine-In	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Home Delivery	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
City Cafe	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. How much, if at all, would you be willing to increase Restaurant prices in order to reduce its operating losses? *

Mark only one oval.

- No Increase
- Up to +10%
- Up to +20%
- Up to +30%
- More than 30%
- No Opinion

Owner Subsidy

A portion of the MCC owner fees paid each month are used to cover Restaurant operating losses, which have become substantial in recent years. This asks how much you are willing to pay to cover such losses in the future, assuming they can't be eliminated, given that the Restaurant provides services that are mostly dedicated to MCC residents.

6. If you are an owner, thinking about the value/benefit Restaurant Services (Dine-In, Home Delivery, City Cafe, and special events) provide to MCC, what level of MONTHLY subsidy, which comes out of your fees, are you willing to pay to support these services ? *

Mark only one oval.

- \$0
- \$1-25
- \$26-50
- \$51-75
- \$76-100
- \$100+
- Not an owner

About
You

Please select the option that applies to you in each question. The final question connects your responses to you personally. We will keep this information COMPLETELY confidential if you decide to provide it.

7. Resident Status *

Mark only one oval.

- Resident
- Non-Resident

8. Ownership *

Mark only one oval.

- Owner
- Renter
- Other

9. Location *

Mark only one oval.

- Tower Buildings
- Promenade
- Not Applicable

10. How long have you owned/lived at MCC? *

Mark only one oval.

- < 1 Year
- 1-5 Years
- 6-10 Years
- 10+ Years
- Not Applicable

11. (Optional) Please enter the number of the unit you own or live in. If you own more than one unit, pick any of them. This will help us better understand how well survey responses cover the owners and residents of MCC.

12. (Optional) Feel free to tell us anything else you would like in your own words.

