

Owners' Group Meeting July 20, 2023

The meeting was called to order at 7:04pm, and ended at 7:50, with 18 connections. Some of them were couples so participation was higher. We probably need to do a better job letting people know of our meetings.

- **Owners' Group Website:** Fred shared a report on May 23 to June 22 usage; 301 views, 108 visitors, 21 comments. Our website is seeing some use! He also shared a link to <https://www.hoaleader.com/public/department9.cfm> which may be of interest to those who want to know more about the governance of an HOA
- **Restaurant Issues:** There is a sense that the management of the restaurant is not following the rules in MCCR bylaws by not holding required meetings per the California Corporations Code. Owners want to know why there have been no MCCR meetings. Perhaps there are good reasons, and if so Owners would like to know.
- **More Restaurant:** One owner is holding a charity dinner for 150 people at the Yacht Club. However, her first choice was to hold it here at MCC. But there was no response to the request. There is probably a good reason why the banquet request could not be honored, but at least the person should get a response.
- **The Café:** Some were excited about the new coffee machine for the cafe. However, the arrival of a machine similar to those used in budget hotels has been a disappointment to others. Guess you can't please everybody.
- **Financial Reporting at Meetings:** There are owners with an interest in pursuing what is going on with our finances. Steve did a masterful job of having the financial data available prior to the meetings, and summarizing just what was interesting or of special note in the meetings. Every other Treasurer has just read the numbers. Why can't the new Treasurer highlight and explain the problem areas, and forget about reading all the numbers. Owners who want to dig into the financials can look at the details, providing they are able to find the information.
- **Financial Online Reports:** One owner complained that the December 2022 (end of year) COA and MCCR financials were never posted, and there has been nothing posted for COA or MCCR in 2023. However, upon investigating this, we found there is a disconnect between the financials posted under COA Financial Statements on <https://www.marinacityclub.net/group/pages/financial-information> and at <https://connect.pmpmanage.com/Homeowner v2/Documents/7575>. We believe either these two sites should have the same information, or from a database point of view, it would be even better for one to contain a link from one to the other so that they don't get out of sync. Note that **PMPmanage.com** last posted COA financials 11/17/22 while MCCR's last financial posting was 10/28/22. **Marinacityclub.net** has all of COA's 2022 financials and January, February, March, and April financials. MCCR's last financial report was November 2022.

- **Seismic Retrofit:** People are upset/concerned about this, but anger is mainly directed at the county. Owners would appreciate more frequent updates on how this is being handled. Some were not aware that Essex and COA are basically on the same side here. Donna explained that the board has good reasons for not disclosing certain steps they are taking to solve our community's problems. She assured that our board members are on top of things and would have more information at the COA meeting on the 26th.
- **Other Matters:** The loss of Sky's is of concern. According to one participant, the owner of Sky's claims that she was not allowed to advertise in the Newsletter. Is that true?

Although we are an Owners' Group, we do get complaints from Outside Members . Several are saying the parking situation is difficult for them. They claim day workers and even owners are using up visitor spaces as their private parking area, with some vehicles never moving. Outside members are an important resource for MCC and we certainly do not want them to cancel their memberships as some are threatening because they feel they have lost their restaurant amenity and now their parking.

- **Concerning the Owners' Group:** The people attending our meetings find them of value as a way to express and to hear views on MCC matters. This role is the only reason this group was started and continues to be its primary purpose. But the group has a secondary purpose of supporting the COA board as much as possible. This includes giving feedback to the board on the topics of our meetings, and helping to find candidates for elections. This effort was not productive for the last election, but we did try by discussing it at our meetings and Fred called some owners trying to get them interested in running. People in our meetings have expressed their appreciation for the work the board is doing and would like to help. It has been suggested that they would better serve the MCC by getting involved in committees or by running for the board. The latter seems to be beyond what most people can manage. Committees could serve a valuable role, but the experience of many motivated to serve has not been good. Note that the committees listed at marinacityclub.net are out of date. Getting this more current might encourage more participation.
- Any help the board could provide in making the Owners' Group more visible, would help this group to better serve the board. We feel it is important to let you know what is concerning owners, and the most common complaint is the lack of MCCR meetings, lack of financial information, and that the board does not communicate enough information about how they are handling our many community problems.

For the Owners' Group
Donna Bryce and Fred Krogh